



Quality and Environmental Policy

ISS top management has established, implemented, and maintained a Quality and environmental policy that is in line with the scope of IMS defined in section 4.3 of this manual.

While developing policy, it has been ensured that:

- Policy is appropriate to the purpose and context, including nature, scale, and ISS activities and products.
- Provides a framework for setting and reviewing Quality & Environmental objectives.
- Shows commitment to Quality & Environmental to satisfy applicable requirements and continually improve the integrated management system. Including customer satisfaction, fulfilling compliance obligations, and any other specific commitment relevant to its context.
- Shows commitment of ISS to the protection of IMS, and environment including prevention of pollution / Radiation, fulfilling compliance obligations, and any other specific commitment relevant to its context.
- Shows commitment of ISS to eliminate hazards and reduce the risk, and continual improvement in IMS management and IMS performance
- It shows ISS's commitment to continual improvement of IMS to enhance Customer and interested party satisfaction and the integrated management system.
- Shows the commitment of ISS to fulfill its compliance Obligations.
- ISS is committed to compliance with ISO9001 – 2015, ISO14001 – 2015, ISO 45001-2018 & ISO- 17025 QMS.

Approved by GM
Mr. Saed Barakat

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